



2019 ANNUAL REPORT



CREATING PATHWAYS TO STRONGER,
MORE HOPEFUL COMMUNITIES

As we enter into a new decade, I am proud to see VEAP advocate for everyone's right to healthy, nutritious food and affordable housing—especially people earning low incomes or those unable to work because of age or disability.



In 2019, visits to our On-site Food Pantry reached record highs. Thanks to you, we distributed 4,333,522 pounds of food to families, individuals, seniors and children, a full 20 percent more than all of 2018. That's higher than our previous record in 2017 by nearly 600,000 pounds. While we are honored to serve so many families in our community—and to have the internal capacity thanks to our volunteers and staff to distribute so much food—the growing needs of our visitors remain a challenging constant.

VEAP's team is laser-focused on pulling the highest levers possible to ease families' financial stress, and to achieve that, we do so much more than just food distribution. Our model holistically addresses our visitors' needs: How can we support them with housing resources? Can we connect them with additional assistance for childcare, transportation, and health care? How can we problem solve with them, extending kindness and compassion while doing so?

Count on VEAP to offer insight and perspective into answering these questions. We thank you for your support in 2019 and we look forward to an impactful decade.



OUR MISSION

Together we create pathways to stronger, more hopeful communities through access to healthy food, housing stability, and supportive services.

OUR VISION

A thriving community where all are free to pursue their dreams!

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2019 IMPACT HIGHLIGHTS

4.3

million pounds
of food

distributed, half of
which was fresh fruit
and vegetables

139,280

visits to our pantry

11,888

visits to our Mobile
Food Pantry

\$159K

in financial
assistance

granted to participants to
pay rent, make car repairs,
and pay for utilities and
other basic needs



"I had the best experience with VEAP. The social worker showed kindness and compassion and was so respectful. Thank you for your assistance to people in need. You have no idea the help you provide on an emotional and financial level."

HONORING OUR VOLUNTEERS

VEAP's volunteers are truly indispensable, helping us operate on all levels: from greeting visitors to the pantry and sorting through food donations to saving puzzles and books for our youngest patrons. Every day, hundreds of them offer their time and energy to serve people in our community. We're proud to count on their support and couldn't do any of this work without them!

3,259

volunteers in 2019

33

full-time equivalent staff
positions filled by volunteers

68,134

total hours volunteered

\$1,732,647

value of volunteer time*

*as determined by 2019 Independent Sector Value of \$25.43 per volunteer hour

A special thank you to the fifteen volunteers who donated the most time across our entire volunteer corps in 2019. These individuals gave more than **6,901** hours of their time: the equivalent of **3.3** full time employees.



Nancy Berg
John Crawford
Joanne Dendinger
Dave Dreblow
Jan Kidd
Carol Koepp
Judy McCallion
Katie Muhlbach

Nancy Nagel
Pat Olive
Elizabeth Olson
Karen Orren
Cathy Rutter
Joyce Taylor
Kelly Tritz



"I don't like the idea that any of my neighbors struggle getting enough food, specifically healthy food, to eat. It doesn't get more basic than food and I appreciate the opportunity to support my community, and my fellow citizens."

-Kay, VEAP Volunteer

2019 PROGRAM UPDATES



Food and Basic Needs VEAP's On-site and Mobile Food Pantries provide access to high quality, healthy, and fresh foods for low-income and food insecure households.

- **4.3 million pounds** of food distributed to **139,280 individuals**, our biggest year on record since our opening in 1973.
- **11,888** Mobile Food pantry visits at seven convenient sites
- **3,496** student weekend food packs handed out to local youth.
- **3,866** rides homes from the Food Pantry and **119** senior shuttle rides provided.
- **390** healthy, fresh food deliveries made to those without transportation.



"By receiving assistance from VEAP I was able to rise above poverty, receive a promotion within my place of employment, and keep my home. Thank you for helping me fight homelessness."

Social Services VEAP's team of social workers, community health advocates and housing specialists provides caring, professional support to people experiencing food insecurity, high-risk of eviction or homelessness, and financial crisis.

- **1,237** case management assessments completed.
- **\$147,788** in emergency rent assistance granted to families and individuals to avoid eviction and homelessness.
- **311** individuals at risk of homelessness received rent assistance.
- **\$1,164** average amount of assistance given.
- **23** individuals received car repair assistance and **532** gas and bus cards were distributed.



THANK YOU 2019 DONORS

\$100,000+

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\$99,000 - \$50,000

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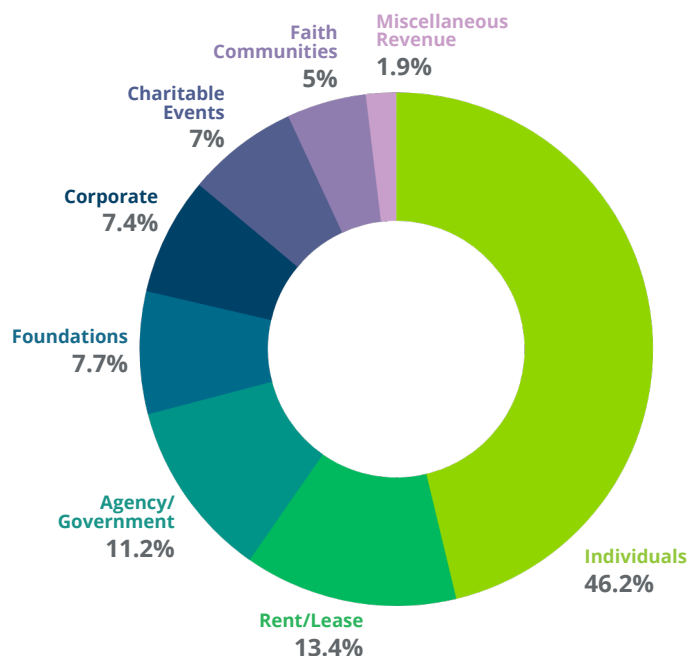
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your gift makes a difference no matter
the amount!*



FINANCIAL STATEMENT 2019 FISCAL YEAR

INCOME



ASSETS

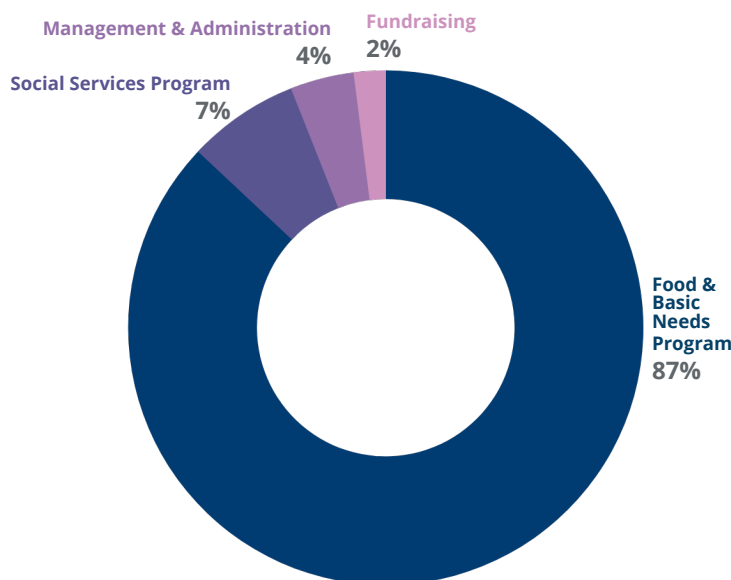
Cash and Cash Equivalents	\$1,298,724
Inventories	\$312,471
Accounts Receivable	\$18,263
Grants Receivable	\$100,000
Pledges Receivable	\$13,026
Prepaid Expenses	\$55,310
Property & Equipment (net)	\$4,581,515
TOTAL ASSETS	\$6,379,309

LIABILITIES & NET ASSETS

Total Liabilities	\$3,974,725
Total Temporarily Restricted Net Assets	\$206,730
Total Unrestricted Net Assets	\$2,197,854
TOTAL LIABILITIES & NET ASSETS	\$6,379,309

\$9.40 of every \$10 we receive goes right to programming!

EXPENSES



To view VEAP's 2019 audited financials go to:
veap.org/about/financials



More than 650 people took part in VEAP events last year, including our annual warehouse event, ***A Toast to VEAP***, and our spring fundraising gala.



YOU MAKE IT ALL
POSSIBLE

- THANK YOU -



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